

Managing Inclusion in Gymnastics

Frequently Asked Questions

Release 2010

The following frequently asked questions have been compiled to assist in answering inquiries regarding Managing Inclusion in Gymnastics (**MIG**), including eligibility criteria and common login issues for users.

Features

1. Case Studies - to inform and educate;
2. Quizzes - for certification; &
3. Resources and Best Practice suggestions - for ongoing reference.

Eligibility & Access (see Ready Reckoner next page)

Completion of the MIG will become a compulsory technical membership renewal requirement for 2011.

Log In

Technical Members (current & non-current Coaches & Judges)

User ID - Technical Member ID
DOB - Date of Birth as recorded on the national database

Non-Members (users who register)

User ID - User ID emailed after registration
DOB - Date of Birth as provided during registration

Clubs

User ID - NA
Password - NA

The MIG is not available for Club login, but rather identifies individual details.



Questions

I'm a Technical Member (Coach or Judge), why can't I log in?

Is the Member using their Technical Member ID number as provided by Gymnastics Australia?

I'm trying to register but I'm being denied, why won't my registration go through?

Is the subscriber using a credit card? Is it current?

Cards accepted:

- VISA
- MasterCard

I'm at a Club, why can't I login?

The MIG is a resource for individual members, only existing Technical Members and registered users can login.

GA will not provide login details to individuals who cannot identify themselves as the record holder.

I've logged in as a Technical Member, why can't I print my Certificate?*

Has the Member successfully completed all four quizzes for certification?
Has the member selected 'Get Certified' to complete certification?

I'm a non-Member who has registered, why can't I log in?

Has the registered user provided a genuine email account? Has the registered user retrieved their login details (username & password) from the email provided during registration? Has the registered user utilised the details provided to login?

I'm a non-Member who has registered, why can't I print my Certificate?*

Has the registered user successfully completed all four quizzes for certification? Has the registered user 'Downloaded Certificate' in the quiz section to complete certification?



Gymnastics Australia

Club 10

** Occasionally a user's system will log them out when they select 'Get Certified'. In this instance, they simply log back in and return to the Quizzes section to complete the process. 'Get Certified' instructions are available in the Help section of the resource.*



Managing Inclusion in Gymnastics

Frequently Asked Questions

2010 Release_Ready Reckoner

Member Type	Current Technical Member	Non-Current Technical Member	Non-Member
Coach	\$33.00 Certification	\$77.00 Certification	
Judge	\$33.00 Certification	\$77.00 Certification	
Teachers, others, etc.			\$77.00 Registration & Certification

User ID - Current and non-current Technical Members utilise their existing ID number. Non-members will be emailed a User ID following their registration.